

Handelsbanken Wimbledon

is closing during the second half of 2025.

Following a careful review we have made the difficult decision to close Wimbledon branch during the second half of 2025.

The team will relocate and combine with our team at Kingston Upon Thames branch.

At the same time, the combined branch will become known as '**Handelsbanken Kingston and Wimbledon**'.

Why is this happening?

We're committed to our branch-based business model and our branches will always be fundamental to how we run our decentralised bank and how we engage with our customers.

However, we need to evolve and adapt our business in line with changing customer behaviour and demands. Part of this adaptation involves making adjustments to our branch network to ensure we continue to be represented in the right areas to serve our customers in the best possible way.

Consideration to close Wimbledon branch has largely been driven by the benefits that a combined branch would bring for our customers and our staff, including:

- The greater efficiencies that a larger team will bring, allowing branch colleagues to better serve their customers;
- The additional support that will be created for branch colleagues as a result of a larger team; and
- Creating economies of scale for the branch to develop and grow further.

What this means for customers of Wimbledon branch

If you're a customer of Wimbledon branch you'll move to our new Kingston and Wimbledon branch during the second half of 2025.

Your branch contact details will be:

**Burgoine Quay
8 Lower Teddington Road
Kingston upon Thames
KT1 4ER**

Following the move you'll start to see the new branch name and address on your centrally produced banking correspondence and digital banking.

Where possible your account manager will remain unchanged. If your account manager is changing, we'll let you know as soon as we can.

Getting there:

Public transport

The branch has good public transport links, with local bus stops within a four minute walk (0.2 miles); travel time between the two branches by bus is approximately 60 minutes during peak travelling hours. The train station at Hampton Wick is also a four minute walk (0.2 miles) from the premises, and travel to the branch from Wimbledon via National Rail is a 17 minute journey between Wimbledon and Hampton Wick stations.

Parking

For customers wishing to drive to the branch, the new location is approximately a 22 minute drive from Wimbledon branch via the A238. There's improved car parking facilities, with a free parking space on site and metered roadside parking on the Lower Teddington Road, which is two to three minutes' walk from the branch.

Opening hours and accessibility

The branch is open Monday - Friday, 9am - 5pm, the same as Wimbledon branch. The branch is located on the ground floor, which assists with accessibility.

Our service remains the same

The wider team will stay the same, and we'll continue to offer the same products and services.

Your sort code and account number(s), and existing Handelsbanken Debit and/or Charge Card(s) won't change, so you won't need replacement chequebooks or any new stationery.

Ways to bank

You don't have to visit a Handelsbanken branch to carry out day-to-day banking. The table below shows you what you can do and where.

	Individual customers	Corporate customers
Post Office	Cash deposit, cash withdrawal, balance enquiry	Cash deposit, cash withdrawal, change giving on application

	<p>The closest Post Office branches to our Wimbledon branch are:</p> <p>Wimbledon - 56 Wimbledon Hill Road, Wimbledon, London, SW19 7PA (0.5 miles away)</p> <p>The Broadway - 89 The Broadway, Wimbledon, London, SW19 1QE (0.8 miles away)</p> <p>You can also use the Post Office's branch locator at: handelsbanken.co.uk/postofficeservices.</p>	
Online banking	Make payments, set up and amend standing orders, check account balances. See handelsbanken.co.uk/individualonline	Make payments, set up and amend standing orders, check account balances. See handelsbanken.co.uk/corporateonline
App	View transactions, make payments, check account balances	View transactions, make payments, check account balances
Other bank counters	Postal Cheque Service (at NatWest branches)	Postal Cheque Service (at HSBC branches)
Customer Connect 0800 470 8000	Make payments, set up and amend standing orders, check account balances, card support (activations/cancellations), cancel Direct Debits, stop cheques and technical support with online banking	Set up and amend standing orders, check account balances, card support (activations/cancellations), cancel Direct Debits, stop cheques and technical support with online banking

There's no change to how you use our online banking services and mobile banking apps.

Not an online banking user?

If you don't currently use online banking or would like help getting it set up, we'll be happy to give you additional support. Please ask us.

We're here to help

If you're concerned about the closure of Wimbledon branch, please speak to your account manager.

Help and support is also available at handelsbanken.co.uk/en/support.

If you'd prefer to transfer to another Handelsbanken branch, we'll try to accommodate your wishes. The nearest two branches, apart from Kingston and Wimbledon are:

- Clapham branch – Office 5, 16 Porteus Place, Clapham, London, SW4 0AS, which is 5.8 miles (33 minute drive) away from the existing branch location and 9.7 miles (42 minute drive) away from the new branch location; and
- Richmond branch – 4th Floor, Shearwater House, 20-21 The Green, Richmond, TW9 1PX, which is 7.2 miles (28 minute drive) away from the existing location and 4.7 miles (20 minute drive) away from the new branch location.

Handelsbanken is the trading name of Handelsbanken plc, which is incorporated in England and Wales with company number 11305395. Registered office: 3 Thomas More Square, London, E1W 1WY, UK. Handelsbanken plc is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Financial Services Register number 806852. Handelsbanken plc is a wholly-owned subsidiary of Svenska Handelsbanken AB (publ).