

Handelsbanken Halifax

is closing on 24 November 2025

Following a careful review we have made the difficult decision to close our Halifax branch on 24 November 2025.

The team will relocate and combine with our team at Huddersfield branch. The newly combined branch will be renamed '**Halifax and Huddersfield**' branch.

Why is this happening?

We're committed to our branch-based business model and our branches will always be fundamental to how we run our decentralised bank and how we engage with our customers.

However, we need to evolve and adapt our business in line with changing customer behaviour and demands. Part of this adaptation involves making adjustments to our branch network to ensure we continue to be represented in the right areas to serve our customers in the best possible way.

Consideration to close Halifax branch has largely been driven by the benefits that a combined branch would bring for our customers and our staff, including:

- Greater efficiencies that a larger team will bring, allowing branch staff to better serve customers
- Additional support that will be created for branch staff as a result of a larger team
- Creating economies of scale for the branch to develop and grow further.

The decision was also taken on economic grounds, and the detailed analysis took into account:

- Customer impact and customer outcomes
- Long term viability and opportunities for the newly combined branch
- Our environmental footprint
- Improved accessibility for customers and onsite car parking.

We believe that by joining resources with Huddersfield branch, customers will benefit. We'll be able to make better use of the expertise from colleagues across a wider team, which means greater service and support.

What this means for customers of Halifax branch

If you're a customer of Halifax branch you'll move to our Halifax and Huddersfield branch from 24 November 2025. If your account manager is changing, we'll write to tell you.

Your branch contact details will be:

Handelsbanken Halifax and Huddersfield
Ground Floor, Abacus House,
Pennine Business Park, Longbow Close
Huddersfield
HD2 1GQ
Tel: 01484 467330

Phone: 01484 467330
Email: halifaxandhuddersfield@handelsbanken.co.uk

From this effective date you'll start to see the new branch name and address on your centrally produced banking correspondence and digital banking.

We'll ensure that any emails you send to the old branch email address will be redirected to the new branch.

Getting there:

Public transport

There are good transport links between the two branches, including major road networks and local bus services. The nearest bus stop to the Halifax and Huddersfield branch is five minutes' walk (0.2 miles) away from the branch. During peak travelling hours, the total travel time between the two branches is just over one hour by bus and approximately 25 minutes by car via the A58.

Parking

There is onsite parking for customers and staff alike, as well as free on-street parking on the access road outside the branch entrance.

Opening hours and accessibility

The branch is open Monday - Friday between 9am and 5pm, the same as Halifax branch.

The branch is at ground level with easy access to the branch.

Our service remains the same

The wider team will stay the same, and we'll continue to offer the same products and services.

Your sort code and account number(s), and existing Handelsbanken Debit and/or Charge Card(s) won't change, so you won't need replacement chequebooks or any new stationery.

There's no change to how you use our online banking services and mobile banking apps.

Ways to bank

You don't have to visit a Handelsbanken branch to carry out day-to-day banking. The table below shows you what you can do and where.

	Individual customers	Corporate customers
Post Office	Cash deposit, cash withdrawal, balance enquiry	Cash deposit, cash withdrawal, change giving on application
	<p>The closest Post Office branches to the Halifax branch are:</p> <p>Halifax - 5 Market Street, Halifax, HX1 1PB (0.3 miles)</p> <p>Boothtown - 38 Boothtown Road, Halifax, HX3 6NE (0.5 miles)</p> <p>You can also use the Post Office's branch locator at: handelsbanken.co.uk/postofficeservices.</p>	
Online banking	Make payments, set up and amend standing orders, check account balances. See handelsbanken.co.uk/individualonline	Make payments, set up and amend standing orders, check account balances. See handelsbanken.co.uk/corporateonline
App	View transactions, make payments, check account balances	View transactions, make payments, check account balances
Other bank counters	Postal Cheque Service (at NatWest branches)	Postal Cheque Service (at HSBC branches)
Customer Connect 0800 470 8000	Make payments, set up and amend standing orders, check account balances, card support (activations/cancellations), cancel Direct Debits, stop cheques and technical support with online banking	Set up and amend standing orders, check account balances, card support (activations/cancellations), cancel Direct Debits, stop cheques and technical support with online banking

Not an online banking user?

If you don't currently use online banking or would like help getting it set up, we'll be happy to give you additional support. Please ask us.

We're here to help

If you're concerned about the closure of Halifax branch, please speak to your account manager.

Help and support is also available at handelsbanken.co.uk/en/support.

If you'd prefer to transfer to another Handelsbanken branch, we'll try to accommodate your wishes. The nearest two branches, apart from Halifax and Huddersfield are:

- **Bradford branch** – Floor 1, Centre of Excellence, Hope Park, Bradford, BD5 8HH, which is 7.2 miles (a 26 minute drive) away from the existing branch location and 9.7 miles (a 24 minute drive) away from the new branch location; and
- **Leeds City branch** – 1st Floor, North Spring, 21-23 Wellington Street, Leeds LS1 4DL, which is 17 miles (a 45 minute drive) away from the existing branch location and 16 miles (a 37 minute drive) from the new branch location.

Handelsbanken is the trading name of Handelsbanken plc, which is incorporated in England and Wales with company number 11305395. Registered office: 25 Basinghall Street, London EC2V 5HA, UK. Handelsbanken plc is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Financial Services Register number 806852. Handelsbanken plc is a wholly-owned subsidiary of Svenska Handelsbanken AB (publ).