

# Handelsbanken

## Bolton and Wigan is moving in spring/summer 2026

Following a review, we've decided that Bolton and Wigan branch will relocate to new premises in spring/summer 2026.

We'll write to any customers affected by this decision.

### Why is this happening?

We're committed to our branch-based business model and our branches will always be fundamental to how we run our decentralised bank and how we engage with our customers.

However, we need to evolve and adapt our business in line with changing customer behaviour and demands. Part of this adaptation involves making adjustments to our branch network to ensure we continue to be represented in the right areas to serve our customers in the best possible way.

We're locating to new premises because:

- We're moving into more sustainable, environmentally responsible premises.
- The new premises will offer bigger, better facilities for our customers' needs, with improved accessibility.
- Greater opportunities for future growth.

Your new branch address will be:

**Parklands 4B  
Lostock  
Bolton  
BL6 4SD**

### What this means for customers of Bolton and Wigan

If you're a customer of Bolton and Wigan, you'll move to our new location from spring/summer 2026.

We'll write to inform you of the exact date of move once we know.

Aside from the new location, everything else will stay the same, including your account manager and the wider team.

## Our service remains the same

Your sort code and account number(s), and existing Handelsbanken Debit and/or Charge Card(s) won't change, so you won't need replacement chequebooks or any new stationery.

There's no change to how you use our online banking services and mobile banking apps.

## Getting there

The new premises are 5.4 miles (17 minute drive) away from the existing Handelsbanken Bolton premises and 8.1 miles (24 minute drive) away from the existing Handelsbanken Wigan premises. The branch is situated just off the M61 Motorway, at junction 6.

## Public transport

The nearest train station to the new Bolton and Wigan branch premises is Horwich Parkway, which is a 10 minute walk away (0.4 miles).

## Parking

There are three free onsite parking spaces available.

## Opening hours and accessibility

The new premises will provide lift and wheelchair access to the first floor of the building where the office is based.

The branch is open Monday-Friday between 9am and 5pm, the same as before.

## Ways to bank

You don't have to visit a Handelsbanken branch to carry out day-to-day banking. The table below shows you what you can do and where.

	Individual customers	Corporate customers
Post Office	Cash deposit, cash withdrawal, balance enquiry	Cash deposit, cash withdrawal, change giving on application
	The closest Post Office branches to our existing Bolton and Wigan branches are: <b>Chorley Old Road Post Office</b> , 553 Chorley Old Road, Bolton, BL1 6AF (0.4 miles away) <b>Goose Green Post Office</b> , 18 Clap Gate Lane, Wigan, WN3 6RF (0.1 miles away) You can also use the Post Office's branch locator at: <a href="https://handelsbanken.co.uk/postofficeservices">handelsbanken.co.uk/postofficeservices</a>	

<a href="#">Online banking</a>	Make payments, set up and amend standing orders, check account balances. See <b>handelsbanken.co.uk /individualonline</b>	Make payments, set up and amend standing orders, check account balances. See <b>handelsbanken.co.uk /corporateonline</b>
<a href="#">App</a>	View transactions, make payments, check account balances	View transactions, make payments, check account balances
<a href="#">Other bank counters</a>	Postal Cheque Service (at NatWest branches)	Postal Cheque Service (at HSBC branches)
<a href="#">Customer Connect</a> 0800 470 8000	Make payments, set up and amend standing orders, check account balances, card support (activations/cancellations), cancel Direct Debits, stop cheques and technical support with online banking	Set up and amend standing orders, check account balances, card support (activations/cancellations), cancel Direct Debits, stop cheques and technical support with online banking

### Not an online banking user?

If you don't currently use online banking or would like help getting it set up, we'll be happy to give you additional support. Please ask us.

### We're here to help

If you're concerned about the relocation of Bolton and Wigan branch, please speak to your account manager.

Help and support is also available at **[handelsbanken.co.uk/en/support](https://handelsbanken.co.uk/en/support)**.

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