Handelsbanken Chichester is moving in autumn 2026

Following a review, we've decided that Chichester branch will relocate to new premises in autumn 2026.

We'll write to any customers affected by this decision.

Why is this happening?

We're committed to our branch-based business model and our branches will always be fundamental to how we run our decentralised bank and how we engage with our customers.

However, we need to evolve and adapt our business in line with changing customer behaviour and demands. Part of this adaptation involves making adjustments to our branch network to ensure we continue to be represented in the right areas to serve our customers in the best possible way.

We're locating to new premises because:

- We're moving into more sustainable, environmentally responsible premises.
- The new premises will offer bigger, better facilities for our customers' needs, with improved accessibility.
- Greater opportunities for future growth.

Your new branch address will be:

Second Floor
Southern Gate Office Village
Southern Gate
Chichester
PO19 8GR

What this means for customers of Chichester

If you're a customer of Chichester, you'll move to our new location from autumn 2026.

We'll write to inform you of the exact date of move once we know.

Aside from the new location, everything else will stay the same, including your account manager and the wider team.

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Our service remains the same

Your sort code and account number(s), and existing Handelsbanken Debit and/or Charge Card(s) won't change, so you won't need replacement chequebooks or any new stationery.

There's no change to how you use our online banking services and mobile banking apps.

Getting there

The new premises are a 6 minute drive (0.7 miles) away from the existing premises.

Public transport

The nearest train station to the new branch premises is Chichester, which is a 3 minute walk away (0.2 miles). Chichester bus station is also a 4 minute walk away (0.3 miles)

Parking

There are seven free onsite parking spaces available directly in front of the office.

Opening hours and accessibility

The new premises will provide lift and wheelchair access to the second floor of the building where the office is based.

The branch is open Monday-Friday between 9am and 5pm, the same as before.

Ways to bank

You don't have to visit a Handelsbanken branch to carry out day-to-day banking. The table below shows you what you can do and where.

<table>
<tr><th></th><th>Individual customers</th><th>Corporate customers</th></tr>
<tr><td rowspan="2">Post Office</td><td>Cash deposit, cash withdrawal, balance enquiry</td><td>Cash deposit, cash withdrawal, change giving on application</td></tr>
<tr><td colspan="2">The closest Post Office branches to our existing Chichester branch is:

Chichester Post Office, 9 North Street, Chichester PO19 1AB (4 minute walk).

You can also use the Post Office's branch locator at: handelsbanken.co.uk/postofficeservices.</td></tr>
<tr><td>Online banking</td><td>Make payments, set up and amend standing orders, check account balances. See</td><td>Make payments, set up and amend standing orders, check account balances. See</td></tr>
</table>

	handelsbanken.co.uk /individualonline	**handelsbanken.co.uk /corporateonline**
App	View transactions, make payments, check account balances	View transactions, make payments, check account balances
Other bank counters	Postal Cheque Service (at NatWest branches)	Postal Cheque Service (at HSBC branches)
Customer Connect 0800 470 8000	Make payments, set up and amend standing orders, check account balances, card support (activations/cancellations), cancel Direct Debits, stop cheques and technical support with online banking	Set up and amend standing orders, check account balances, card support (activations/cancellations), cancel Direct Debits, stop cheques and technical support with online banking

Not an online banking user?

If you don't currently use online banking or would like help getting it set up, we'll be happy to give you additional support. Please ask us.

We're here to help

If you're concerned about the relocation of Chichester branch, please speak to your account manager.

Help and support is also available at **handelsbanken.co.uk/en/support**.

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