

Handelsbanken London Bridge and Blackheath

is moving on 12 August 2024

Following a review, we've decided that the London Bridge and Blackheath branch will relocate to new premises on 12 August 2024.

At the same time, the London Bridge and Blackheath branch will become known as Handelsbanken London Bridge branch.

We'll write to any customers affected by this decision, as well as other stakeholders.

[Why is this happening?](#)

We're moving into more sustainable, environmentally responsible premises that better accommodate our larger team.

The new premises will offer bigger, better facilities for our customers' needs, including lift access. and it is more easily accessible by public transport.

[What this means for customers of London Bridge and Blackheath branch](#)

If you're a customer of London Bridge and Blackheath branch, you'll move to our new location from 12 August 2024.

Aside from the new location and change in branch name, everything else will stay the same, including your account manager and the wider team.

Your branch address will be:

Handelsbanken London Bridge
4th Floor
50 Southwark Street
London, SE1 1UN

Tel: 0207 511 9830
Email: londonbridge@handelsbanken.co.uk
Website: handelsbanken.co.uk/londonbridge

Our service remains the same

Your sort code and account number(s), and existing Handelsbanken Debit and/or Charge Card(s) won't change, so you won't need replacement chequebooks or any new stationery.

There's no change to how you use our online banking services and mobile banking apps.

Getting there

The new branch is 6.3 miles from the current branch premises. At peak times, this equates to a 45 minute drive or 30 minute overground train from the current premises.

Public transport

London Bridge branch also has excellent public transport links, with a bus stop located directly outside the new premises, and London Bridge overground train station and underground station approximately 0.25 miles (a five minute walk) away. As there are frequent direct trains between Blackheath and London Bridge, as well as a bus service that stops outside the premises, the new London Bridge branch premises are therefore very accessible for existing customers of London Bridge and Blackheath branch.

Parking

For those customers wishing to drive to the new London Bridge branch premises, there are a number of car parking facilities nearby, such as at Great Suffolk Street, SE1 0UE, which is approximately 0.5 miles (a 10 minute walk) away.

Opening hours and accessibility

The branch is open Monday - Friday between 9am and 5pm, the same as before.

There is a public lift at the entrance, as well as inside the building, to assist accessibility.

Ways to bank

You don't have to visit a Handelsbanken branch to carry out day-to-day banking. The table below shows you what you can do and where.

	Individual customers	Corporate customers
Post Office	Cash deposit, cash withdrawal, balance enquiry	Cash deposit, cash withdrawal, change giving on application
To locate a convenient Post Office to you, visit the Post Office's branch locator at: handelsbanken.co.uk/postofficeservices		

Online banking	Make payments, set up and amend standing orders, check account balances. See handelsbanken.co.uk /individualonline	Make payments, set up and amend standing orders, check account balances. See handelsbanken.co.uk /corporateonline
App	View transactions, make payments, check account balances	View transactions, make payments, check account balances
Other bank counters	Postal Cheque Service (at NatWest branches)	Postal Cheque Service (at HSBC branches)
Customer Connect 0800 470 8000	Make payments, set up and amend standing orders, check account balances, card support (activations/cancellations), cancel Direct Debits, stop cheques and technical support with online banking	Set up and amend standing orders, check account balances, card support (activations/cancellations), cancel Direct Debits, stop cheques and technical support with online banking

We're here to help

Not an online banking user?

If you don't currently use online banking or would like help getting it set up, we'll be happy to give you additional support. Please ask us.

If you're concerned about the relocation of London Bridge and Blackheath branch, please speak to your account manager.

Help and support is also available at **handelsbanken.co.uk/en/support**.

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